



Change



Annual Report 2020



Vision

We imagine a community where poverty is no longer a barrier to opportunity. We believe that everyone has tremendous potential, and that we all have a role in eliminating systemic disadvantages so that all people have the opportunity to live in decent, safe, and affordable housing, receive quality education, be employed at a fair wage, have access to healthy food and healthcare, share in prosperity, and reach their full potential.

Mission

To ensure those impacted by poverty have the skills, resources, and opportunity to achieve their full potential.

Values

DIGNITY: We see God's image in every person, recognizing their inherent value by offering respect and compassion, and giving special care to those who are materially poor, marginalized, and vulnerable.

INCLUSION: We promote diversity and embrace the unique attributes, characteristics, abilities, cultures, classes, faiths, orientations, and races that make people who they are, recognizing that we are one human family.

EQUITY: We believe in eliminating systemic disadvantages so that all people are guaranteed fair treatment and have the opportunity to live in decent, safe, and affordable housing, receive quality education, be employed at a fair wage, have access to healthy food, and healthcare, share in prosperity, and reach their full potential.

EQUALITY: We see those we serve as our equals in every way, seeking to understand the road they have traveled to reach our door, recognizing they know what is best for themselves and their families, and encouraging them to make their own choices.

COLLABORATION: We believe in the transformative power of building relationships and community, and in actively engaging partners in our work toward the well-being of all.

SERVICE: We humbly recognize service as an opportunity to receive, as much as give.

EXCELLENCE: We relentlessly pursue the highest standards in all that we do, embracing innovation and best practices.

STEWARDSHIP: We use our resources responsibly and efficiently, and we hold ourselves accountable for the highest levels of integrity, transparency, and measurable results.



Dear Friend,

The pandemic of the past year has been tragic for those impacted by illness and death, and devastating for so many due to lost jobs, businesses, housing, and well-being. It has forced massive changes to our daily lives. While we expect much of our lives to return to normal at some point, it will be a “new normal,” as we are forever changed by this ordeal, and some of those changes have yet to fully unfold.

Author Veronica Roth once said, “Change, like healing, takes time”. While this statement is brief, it has a profoundness apropos to this moment. Sometimes change can be sudden, as with the immediate impact of the pandemic on our lives. But real change, lasting change, takes time. We will need time to adapt to the more permanent changes brought on by this calamitous event and, hopefully, some of those changes will

be good. At the same time, we need time to heal—heal from the tragic human, emotional, and economic toll of the pandemic. We also need time to heal from the damaging divisions that presently exist and are obstacles to being united as a community and as a nation.



“Change, like healing, takes time.”

Veronica Roth

Some of the healing we need can come from remembering the importance of how we live our lives – the way we care for others, how we act, and what we value. Now more than ever, we need to be more kind, compassionate, caring, and generous to others, especially those who are poor, marginalized, and struggling.

The past year has been a year of change for our organization too, as we had to adopt safety measures and alter operations in order to maintain our services uninterrupted and respond to community needs. We are proud to report that we successfully rose to the unprecedented challenges by maintaining our essential on-site shelter and central kitchen services, and by swiftly moving other services

to be conducted remotely. We also made progress by expanding our programs, renovating facilities to create space for new services, and adding new Covid response services.

Despite these challenging times where so many are experiencing economic and health hardships, we remain more committed than ever to our vision of a community where poverty is not a barrier to opportunity, and where children, adults, and families are able to overcome systemic disadvantages, succeed, and thrive.

Thank you for your continued commitment and generosity in support of our work. Your generosity demonstrates your kindness, caring, and willingness to help make our community a better place for everyone.

Sincerely Yours,

John J. Schiavone
President and CEO

Glenn Falcao
Chair, Board of Directors

Year in Review



762 | Children Served
by Head Start

60 | Children Served
by Early Head Start

202 | Children Served by
Camp St. Vincent &
Camp Discovery



128 | Individuals Received
Employment Services

156 | Inc
wit
in

81 | Individuals
Placed in Jobs

1,287,225 | Total Number of Meals Served



170 | Individuals Diverted from Homelessness

Individuals Provided with Rapid Rehousing Fiscal Year

121,468

Shelter Nights Provided

353 | Individuals Provided with Permanent Housing

Pandemic Response

Committed to Serve

Due to the pandemic, over the past year, St. Vincent de Paul of Baltimore faced some of the biggest challenges it has ever confronted.

Our team members confronted these challenges with commitment and fortitude, quickly implementing new safety practices to protect our staff and clients. The dedication and determination of our staff was no more evident than in our shelter programs and Good Harvest central kitchen, where working remotely or staying at home was not an option. Those staff worked continuously every day since the outbreak of the pandemic to ensure our critical food and shelter services were maintained for the community.

"Across the organization, our team members stepped up in the face of the huge challenges brought on by the pandemic in ways that make me proud."

John Schiavone, President and CEO



Continuous Operations

During the pandemic, our services operated safely and continuously without interruption. We provided over 150,000 bed nights at our four shelters in Baltimore City and County, 1.5 million nutritious meals to those experiencing hunger at hundreds of community sites, housing for 1,000 households experiencing homelessness, remote early childhood education and support services to over 800 children and families, and other services such as employment and emergency financial and food assistance.



Meeting Increased Need

St. Vincent de Paul of Baltimore is also providing new services in the coming year in direct response to the economic impact of the Covid-19 pandemic. Beginning in January of 2021, we began providing over 160 households impacted by Covid-19 in Baltimore County with eviction prevention and rapid rehousing services, and 40 individuals in Baltimore City who were displaced.



Commitment

Despite the challenging conditions and times where so many are experiencing economic and health hardship, St. Vincent de Paul of Baltimore remains more committed than ever to its vision of a community where poverty is not a barrier to opportunity, and to its efforts to help children, adults, and families overcome systemic disadvantages, succeed, and thrive.



"I feel the warmth of the sun again."



Patricia's Story

Shining bright

Before coming to St. Vincent de Paul of Baltimore, Patricia found herself, in her words, "just existing." She had lost her confidence and self-esteem as she struggled to find a job. She had a temporary place to stay but was fearful of how long that would last. She knew that if she was asked to leave, she would have no place to go. It was the lowest she had ever felt.

"When you're homeless, you're in a low state of mind. You don't even feel the warmth of the sun, even when you're standing in it."

One of Patricia's friends recommended our Good Harvest food service training program where Patricia received valuable job training for a career in the food services industry. As a student, Patricia also received two meals

each day so she didn't have to worry about when she would eat next. As she worked hard in her classes, she felt her confidence growing more and more.

"They made everything alright. They helped me get my self-esteem and confidence back and supported me every step of the way."

Patricia felt her insecurities disappear and, when she left on graduation day, she was feeling secure and happy. After graduating, Patricia found a job where she is able to apply the new skills she learned. She now lives in her own place in Laurel, Maryland, and no longer worries about transportation, food, and housing.

Best of all, she says she can "feel the warmth of the sun again."

"I can dream again."

Shaneka's Story

You don't have to do it alone

Shaneka became homeless after suddenly losing her house. She had trouble finding a steady source of income because she had to frequently leave work to care for her children. Once homeless, keeping her job became even more difficult as she had to constantly worry about finding housing. It was difficult for Shaneka to reach out for help, but she was desperate for support.

"Sometimes you have to put your pride aside to ask for help."

Shaneka did bravely reach out for help, and soon thereafter she and her children landed at our Sarah's Hope Family Shelter. With the help of our rapid rehousing services that provide rental assistance, financial help, case management, and employment

and housing supports, Shaneka was able to move into a new home with her children. She could then focus her time and effort on finding a reliable job and reaching success.

"Everything about St. Vincent de Paul was life-changing for me. They went out of their way to make sure I got where I needed to be."

Shaneka now has a job that understands her circumstances and provides flexible hours so she can be there for her kids when they need her. "I can dream again," she reflected. Shaneka has always wanted to run her own nonprofit to combat domestic violence and, now, she feels empowered to make this dream a reality.



New Initiatives

St. Vincent de Paul of Baltimore continues to grow and develop in order to expand its impact in the community. The following pages highlight four key new initiatives started in 2020.

Front Door Program Expansion

Our Front Door Rapid Rehousing Program expanded this past year to serve 60 additional single adult households, bringing our total number of individual and family households we serve to 227 per year. St. Vincent de Paul of Baltimore is the leading provider of rapid rehousing services in the Baltimore region, allowing individuals and families to move swiftly from homelessness to housing with intensive financial and case management supports.



“Our Front Door program is designed around national best practices and provides comprehensive services that integrate case management with housing and employment supports.”

Laura Starsoneck
Program Administrator, Housing Services

"The Family Service Hubs and Family Pathways services provide families with critical resources when facing a housing crisis so they may avoid homelessness."

Latoya Felder
Director, Front Door Rapid Rehousing and
Family Pathways Shelter Diversion

Family Pathways

Our Family Pathways program is a new initiative providing shelter diversion services for over one hundred families each year. This program includes two new Family Service Hubs at the St. Vincent de Paul Center and the Beans & Bread Center where families facing a housing crisis can receive critical intervention services to help them avoid homelessness.



New Initiatives

"Our Promise Housing program provides resources for young adults who are experiencing homelessness to help them swiftly move to safe, permanent, and affordable housing."

Toni Boulware,
Division Director
Homeless Services

Promise Housing

Promise Housing involves two new initiatives that are focused on the unique needs of young adults between the ages of 18 to 24 experiencing homelessness. These new programs are part of a Youth Homelessness Demonstration Project funded by HUD through the Mayor's Office of Homeless Services. The Promise Housing initiatives include 23 units of Permanent Supportive Housing and 30 units of Rapid Rehousing services, along with intensive case management support for all services.





"Good Harvest is more than just a new name. It truly represents who we are and what we do now, expanding healthy food access for children, adults, and seniors, while training adults for career success."

Majid Zaghari, General Manager, Good Harvest



Good Harvest

In 2010 we founded KidzTable as a social enterprise designed to expand access to healthy foods for low income children, while also providing culinary job training for adults with barriers to employment. That dual mission remains to this day, but the enterprise has evolved to serve other populations, including shelter residents, seniors, and adults in group settings. Consequently, this year, we changed the name of the enterprise to Good Harvest – a name that reflects the fresh, nutritious quality of our food, the care in which it is prepared, and our aspirations for the graduates of our job training program.



Capital Improvements



“The renovations here at Innterim House will help families feel comfortable and support them to achieve their dreams of having their own home.”

Chalon Thompson, Director
Housing and Prevention Services, County

In 2020 St. Vincent de Paul of Baltimore undertook several capital improvement projects at six different locations in Baltimore City and County totaling approximately \$1,000,000 to improve the facilities for our services. These improvements included:

- Creation of two new Family Service Hubs at our Beans & Bread Center and St. Vincent de Paul Center;
- Spaces for new services and a new training center for staff at our St. Vincent de Paul Center;
- Renovation of our Innterim House transitional shelter for families;
- Upgrades for our Greenspring Men’s Shelter;
- Major renovations to our Pimlico Head Start site;
- Improvements to an Early Head Start playground.

Innterim House

At Innterim House transitional shelter for families in Baltimore County we improved common areas for families that included a new kitchen and dining area, made upgrades to residence units, created an apartment for a new live-in Resident Manager position, and added new workspaces for expanded rapid rehousing services in Baltimore County.

St. Vincent de Paul Center

At our St. Vincent de Paul Center, in addition to a new Family Services Hub, we created additional spaces for new shelter diversion and rapid rehousing services, and a new staff training center for the organization.





Family Services Hub

At our Beans and Bread Center we built a new Family Services Hub, one of two such hubs that were created, with the other being at our St. Vincent de Paul Center in Park Heights. The new Family Service Hubs provide families facing a housing crisis with a safe space to access resources to avoid homelessness.

SVDP Conferences

56,662

Number of
individuals
assisted

\$1,425,924

In financial assistance for
eviction prevention and
utility assistance

\$773,937

In food assistance
and other support

Over 900 members in 39 parish-based, volunteer groups called Conferences offer a network of support for people suffering from the effects of poverty. Conference members, serving in a spirit of charity, humility, and friendship, provide those in need in their local communities with food, utility and rent assistance, and other support. This year, in the wake of the pandemic, members answered the call for increased needs across the region. Food distribution was coordinated for contactless pick-up and delivery. Home visits were done virtually. Vital support continued in all communities.

St. Ambrose
St. Andrew by the Bay
St. Anthony of Padua/Most Precious Blood
St. Clement
St. Dominic
St. Francis Xavier
Holy Family, Davidsonville
Holy Family, Randallstown
Immaculate Conception/St. Cecilia
Immaculate Heart of St. Mary
St. Isaac Jogues
St. John the Evangelist, Columbia
St. John the Evangelist, Severna Park
St. John Regional, Frederick
St. John, Westminster
St. Joseph Catholic Community, Eldersburg
St. Joseph, Fullerton
St. Josephine Bakhita at Christ the King
St. Mark
St. Mary the Assumption, Homeland
St. Mary, Hagerstown
St. Michael the Archangel, Overlea
Most Holy Redeemer at St. Mary, Annapolis
New All Saints
Our Lady of Grace
Our Lady of Perpetual Help, Edgewater
Our Lady of Perpetual Help, Ellicott City
St. Peter Claver/St. Pius V
St. Peter, Hancock
Resurrection-St Paul
St. Rita
Sacred Heart, Glyndon
Shrine of the Little Flower
St. Teresa of Calcutta
St. Timothy
St. Ursula
St. Veronica

“It’s so inspiring to me as a mother to see these parents and their motivation.”



Leslie's Story

Working for change

Leslie Mansfield has always been passionate about preserving human dignity in others, no matter what they are going through. Before becoming a volunteer member of the St. Vincent de Paul Conference at St. John the Evangelical Church, Leslie had focused her efforts on removing barriers to learning through her involvement with the local Board of Education.

Leslie later decided to join the St. Vincent de Paul Baltimore Council Board as the Systemic Change Committee Chair because she believes a great way to help kids receive the

education they need is to support families who are financially stressed and dealing with the effects of poverty. Leslie recounts how powerful it is to work with these families through her St. Vincent de Paul Conference, and to see the love they have for one another despite their challenging circumstances.

“It’s so inspiring to me as a mother to see these parents and their motivation. Their desire to be successful, independent, and financially stable is driven by the love and care they have for their kids.”



Race Equity

The tragic death of George Floyd in May of 2020 shook the nation and brought forth a passionate and broad call for ending systemic racism in our country.

St. Vincent de Paul of Baltimore shared our outrage and concern for George Floyd and those who have died before him from violence born out of systemic racism. We also expressed our solidarity with individuals, organizations, and communities across the nation calling for transformative change so that the atrocity of what happened to Mr. Floyd, as well as other symptoms of systemic racism, are ended for good.

St. Vincent de Paul of Baltimore strongly condemns racism in all forms, especially the violence and social injustices that affect people of color, and particularly Black Americans, who too often are treated unfairly not only in our criminal justice system, but in other areas such as education, housing, employment, and healthcare. We unfortunately see the impact of these disadvantages play out with the many vulnerable people we serve every day.

True change only happens when each of us as individuals and as organizations carefully listen to those with lived experience, fully acknowledge the racial disparities that exist, and deeply examine with honesty our own integral roles in the current systems, structures, and biased attitudes that provide explicit and implicit advantages for white people, and overt and hidden disadvantages for people of color. It is only with such examination and understanding that we can work to correct the legacy of structural racism and bias that persist to this day.





Our organization has a long-standing commitment to racial justice. But that is not enough. We have made a renewed commitment to:

- Actively work against internalized and systemic racism, and confront prejudices and stereotypes;
- Counter the disadvantages we see, and work to dismantle oppressive policies and power dynamics;
- Build relationships of trust and work collaboratively with others to advocate for more inclusive policies and practices that reduce disparities and promote equity.

Importantly, we will strive to consistently make these efforts an integral part of how we approach our work. We are dedicated to strengthening diversity, equity, and inclusion both in our own organization, and in the community.

Financials

Statement of Financial Position

ASSETS

Current Assets	-00
Investments	8,707,595
Receivables	6,203,794
Prepaid Expenses	404,464
Property and Equipment	16,043,521
Total Assets	31,359,374

LIABILITIES

Current Liabilities	5,145,644
Long Term Liabilities	-00
Deferred Income	1,332,020
Total Liabilities	6,477,664

NET ASSETS

Unrestricted	19,412,839
Temporarily Restricted	5,468,871
Total Net Assets	24,881,710
Total Liabilities and Net Assets	31,359,374

Statement of Activities

Net Assets Beginning of Year	20,029,111
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SUPPORT AND REVENUE

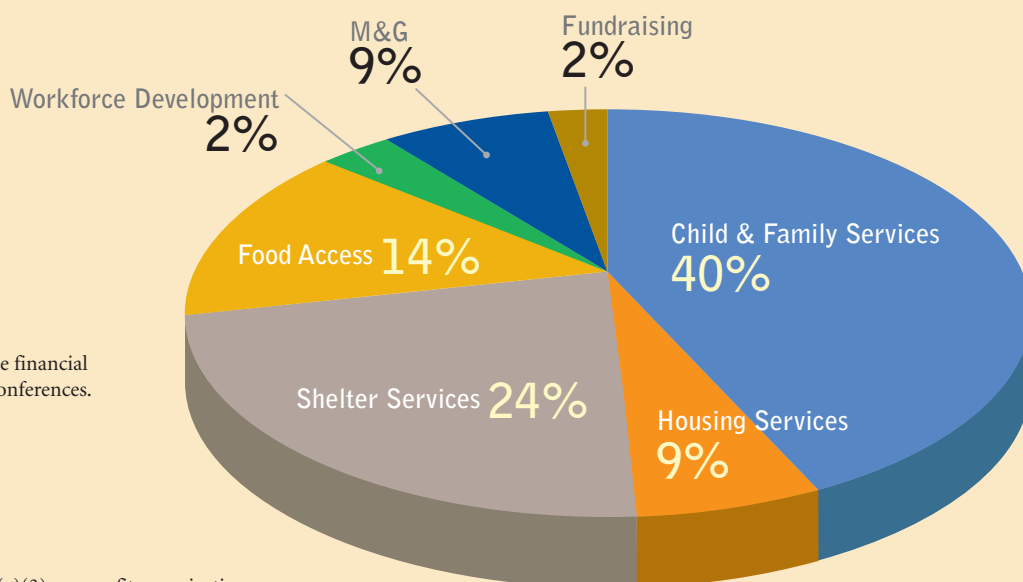
Contributions	8,450,586
Grants and Contracts	19,698,223
In Kind Donations	3,854,844
Other Income	2,409,994
Total Support and Revenue	34,413,647

EXPENSES

Program services	25,729,805
Management & General	2,577,127
Fundraising	448,517
Total Operating Expenses	28,755,449
Depreciation	805,599
Change in Net Assets	4,852,599
Net Assets End of Year	24,881,710

Your support at work

The pie chart shows operating expenses before depreciation, and does not include financial assistance provided by affiliated SVDP conferences.



St. Vincent de Paul of Baltimore is a 501(c)(3) nonprofit organization.

Your donations are tax-deductible to the fullest extent allowed by law. A complete audited financial report is available by writing to 2305 N. Charles Street, Ste 300, Baltimore, MD 21218 or by calling (410) 662-0500. Documents and information submitted under the Maryland Solicitation Act are also available, for the cost of postage and copies, from the Maryland Secretary of State, State House, Annapolis, MD 21401, (410) 974-5534.

Leadership

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SVDP President and CEO

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Baltimore City-East

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SVDP President and CEO

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Olutunde Clarke

Division Director, Early Childhood Services

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Director, Family Services, Head Start

Latoya Felder

Director, Front Door and Family Pathways

April Ferguson

Director, Hannah More Family Shelter

Leroy Fowlkes

Director, Sarah's Hope Family Shelter

Penny Gibson

Program Administrator, Shelter Services

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Director, Early Head Start

Brianna Herndon

Director, Individual Giving

Latasha Hicks

Director, Education Services, Head Start

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Sr. Director, Strategic Development

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Director, Marketing and Communications

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Director, Greenspring Men's Shelter

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Division Director, Homeless Services

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Program Administrator, Housing Services

Todd Studeny

Chief Financial Officer

Chalon Thompson

Director, Housing and Prevention Services, County

David Turner

Director, Facilities

Monifa Wilcox

Vice President, Human Resources

Majid Zaghari

General Manager
Good Harvest Community Kitchen





SHELTER SERVICES

Sarah's Hope Family Shelter

Comprehensive 24-hour shelter with 150 beds in Baltimore City

Hannah More Family Shelter

Comprehensive 24-hour shelter with 85 beds in Baltimore County

Greenspring Men's Shelter

Comprehensive 24-hour shelter with 153 beds in Baltimore City

Innterim House

Transitional family shelter with 32 beds in Baltimore County

HOUSING SERVICES

Beans & Bread

Homeless day resource program serving 300 people daily

Home Connections

Permanent supportive housing serving 138 individuals and families with disabilities

Innterim Gardens

Permanent supportive housing program serving 10 families in Baltimore County

Cottage Avenue Community

Permanent supportive housing program serving 16 families

Frederick Ozanam House

Permanent supportive housing program serving 4 families

Front Door, Baltimore City

Rapid rehousing program serving 170 households per year

Front Door, Baltimore County

Rapid rehousing program serving 20 households per year

Family Pathways, Baltimore City

Shelter Diversion and homelessness prevention program serving 75 families per year

Family Pathways, Baltimore County

Shelter Diversion and homelessness prevention program serving 40 households per year

Promise Housing

Rapid rehousing services and permanent supportive housing for 48 young adults ages 18-24

Council Homelessness Prevention

Over \$1.3 million in eviction prevention, utility, and other financial assistance provided by 39 SVDP Conferences

CHILD AND FAMILY SERVICES

Head Start

Educational, health and social services for 664 pre-school children and their families

Early Head Start

Educational, health and social services for 56 infants and toddlers and their families

Camp St. Vincent

Summer day camp serving 175 children experiencing homelessness from Baltimore City and County

Camp Discovery

Summer day camp serving more than 130 pre-school children

WORKFORCE DEVELOPMENT SERVICES

Career Connections

Employment resource program serving 90 adults per year experiencing homelessness

Good Harvest Training Program

Occupational skills training for the food services industry serving 50 adults per year

HUNGER SERVICES

Good Harvest Community Kitchen

Social enterprise producing 5,000 meals per day to increase access to healthy food for children, adults, families, and seniors in group settings

Council Food Pantries

Over \$500,000 in food assistance provided by 39 SVDP Conferences

Our Programs





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